



TENANT ADVISORY

December 1, 2020

QuadReal has been informed today that there has been a confirmed case of Coronavirus (COVID-19) at Willowbrook Shopping Centre. The individual in question is an employee of Nordstrom Rack and has not been at Willowbrook since November 23, 2020. We are following the direction of Public Health authorities and are implementing our virus protocol.

Overview of action

- A disinfection team was engaged to disinfect our common areas including washrooms corridors and all touch points.
- The Fraser Health Authority and WorkSafeBC have both been notified, and we are working with them to ensure all employees and customers in the shopping Centre continue to be safe from any risk of transmission.

Minimizing risk to others

The sick individual is not currently working in the building and will not return until they are confirmed to be well. In the meantime, the building remains open and continues to operate as normal.

We encourage tenants to monitor the health of their employees carefully, recommending they stay at home and seek medical advice if they feel unwell. And of course, we continue to encourage everyone to reduce the risk of transmission by washing/sanitizing hands frequently and thoroughly, as well as taking other advisable precautionary measures.

We sincerely appreciate the co-operation of the organization that brought this situation to our attention so we could advise others. If you have questions, please contact Christinia Kogler at via email at Christinia.Kogler@quadreal.com